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Microsoft Knowledge Base Article - 308446

## A New Window Appears When You Visit Some Web Sites

The information in this article applies to:

- ✂ Microsoft Internet Explorer 5.5 for Windows NT 4.0
- ✂ Microsoft Internet Explorer 5.5 for Windows Millennium Edition
- ✂ Microsoft Internet Explorer 5.5 for Windows 98 Second Edition
- ✂ Microsoft Internet Explorer 5.5 for Windows 98
- ✂ Microsoft Internet Explorer 5.5 for Windows 95
- ✂ Microsoft Internet Explorer 5.5 for Windows 2000
- ✂ Microsoft Internet Explorer version 6 for Windows XP
- ✂ Microsoft Internet Explorer version 6 for Windows Millennium Edition
- ✂ Microsoft Internet Explorer version 6 for Windows 98 Second Edition
- ✂ Microsoft Internet Explorer version 6 for Windows 98
- ✂ Microsoft Internet Explorer version 6 for Windows NT 4.0
- ✂ Microsoft Internet Explorer version 6 for Windows 2000

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### SYMPTOMS

When you visit some Web sites, a new Internet Explorer window (or in some cases, multiple new windows) may open. These windows often contain advertisements.

### CAUSE

This behavior occurs if the administrator or content provider for the site has added code to open pop-up windows while the Web page is being loaded, or at other times while you view the site.

### RESOLUTION

To resolve this behavior, contact the administrator for the Web site to determine if there is a way to prevent the pop-up windows from being opened.

### MORE INFORMATION

You can disable Active Scripting in Internet Explorer to prevent most pop-up windows from being opened. To disable Active Scripting for a particular Web site, you can add that site to the Restricted Sites zone, and then disable Active Scripting and other content for the Restricted Sites zone. This prevents scripted links from working, but only for the sites that you add to the Restricted Sites zone.

To add a site to the Restricted Sites zone in Internet Explorer:

1. Start Internet Explorer.
2. On the **Tools** menu, click **Internet Options**.
3. Click the **Security** tab.

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#### Support Centers



- Internet Explorer for Windows 95
- Internet Explorer for Windows NT 4.0
- Small Business Server
- Windows XP

#### General Info



- Contact Microsoft Support Options, Phone Numbers, and Online Support
- Customer Services Customer Care, Product Purchasing, Site and Production Information
- Newsgroups Pose a question to other users. Discussion groups and Forums about specific Microsoft products, technologies, and services.

4. Click **Restricted Sites**, and then click **Sites**.
5. In the **Add this Web site to the zone** box, type the Web address for the site that you want to restrict, and then click **Add**. Repeat this step if you want to add other sites to the zone.
6. Click **OK**.
7. Click **Default Level** to set the Restricted Sites zone to the recommended level, which disables Active Scripting.
8. Click **OK**.

You can also disable Active Scripting in Internet Explorer for all sites. You might not want to use this method, because it prevents other scripts from running. This might cause many Web sites to be displayed incorrectly.

To disable Active Scripting for all Internet sites:

1. Start Internet Explorer.
2. On the **Tools** menu, click **Internet Options**.
3. Click the **Security** tab.
4. Click **Internet**, and then click **Custom Level**.
5. Under **Active Scripting** in the **Scripting** section, click **Disable**.
6. Click **OK**.
7. Click **OK**.

You can also set the **Active Scripting** setting to **Prompt**, which will cause you to be prompted whether to enable or disable each script that is loaded from a Web page.

There are many third-party programs that are designed to prevent pop-up and pop-under windows from being opened. These programs may cause side effects, such as preventing a Web site from opening a new window or other script-related problems. Microsoft does not support the installation, functionality, or use of any such third-party programs.

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